

RPA PRACTITIONER

3-day course

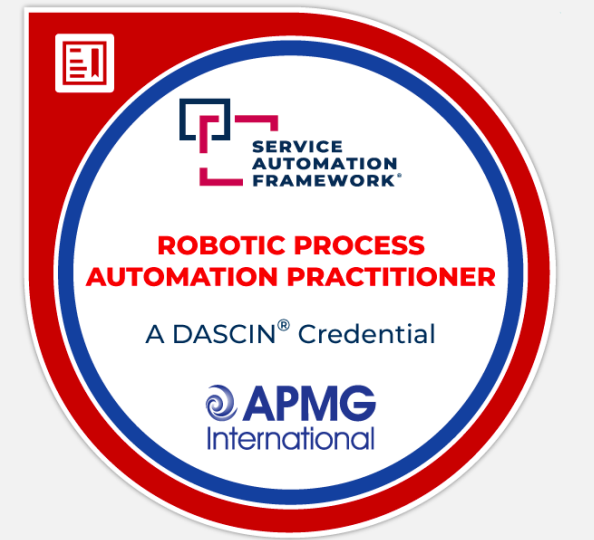
EXAM DETAILS

PASSING MARK

52 OUT OF 80

FORMAT

MULTIPLE CHOICE



ADVANCED TECHNIQUES FOR DESIGNING AND DEPLOYING SCALABLE RPA SOLUTIONS

Scaling automation goes beyond basic knowledge, requiring skilled professionals who can design and deploy complex RPA solutions. The Robotic Process Automation Practitioner (RPAP) course, part of the DASCIN® Service Automation Framework, is an advanced-level program designed for professionals who want to deepen their technical expertise in RPA and build sophisticated automation solutions.

Unlike the introductory RPA Foundation (RPAFF®) course, this program takes a hands-on approach to designing, developing, and deploying end-to-end automation workflows. Candidates will gain practical skills in integrating RPA tools with external systems, optimizing processes, and tailoring automation solutions to meet complex business needs.

While there are no formal prerequisites, completing the RPA Foundation course is highly recommended as it provides a strong conceptual and practical foundation in RPA principles.

SYLLABUS SCOPE

The RPA Practitioner (RPAP) course equips participants with the expertise to design, implement, and optimize structured RPA solutions aligned with business goals. Candidates will gain skills in developing advanced automation workflows, applying best practices in bot design and exception handling, and integrating RPA with external systems such as APIs, databases, and web services. Additionally, they will explore AI-driven automation, cognitive capabilities, and performance optimization techniques to enhance scalability and efficiency.

The course also covers managing the full RPA lifecycle, from development to deployment and monitoring, ensuring long-term success. Participants will learn how to troubleshoot and debug automation scripts, measure RPA performance using key metrics, and implement governance frameworks for sustainable automation initiatives. By integrating iterative refinement strategies, candidates will be prepared to develop future-proof RPA solutions that align with evolving business and technology landscapes.

FORMAT

Instructor-Led Training (Live or Virtual) | Self-Paced Online Training

KEY FEATURES

- **Comprehensive RPA Workflow Design** – Learn advanced techniques for developing and optimizing automation workflows with robust decision-making and error-handling strategies.
- **AI and Cognitive Automation Integration** – Understand how to enhance RPA solutions with AI, ML, and NLP to handle complex, dynamic tasks.
- **Performance Optimization & Troubleshooting** – Master techniques for monitoring, debugging, and refining RPA solutions to improve efficiency and scalability.
- **Future-Proof and Scalable Solutions** – Learn to build sustainable RPA frameworks that adapt to evolving business and technology landscapes.
- **Globally Recognized Certification** – Accredited by APMG International, ensuring worldwide credibility.
- **Lifetime Certification** – No renewal required, providing long-term validation of expertise.



+60%

60% year-over-year
increase in job postings
requiring Robotic
Process Automation
skills.

- LinkedIn Jobs Report

JOB DEMAND

1. **Gartner (2024)** – Predicts that by 2026, over 70% of organizations will integrate RPA to optimize operations.
2. **Forrester (2023)** – Reports that businesses investing in RPA achieve up to 50% process efficiency gains.
3. **World Economic Forum (2025 Future of Jobs Report)** – Identifies RPA specialists as one of the fastest-growing job roles globally.
4. **McKinsey & Company (2024)** – States that 80% of enterprises plan to scale up their RPA initiatives in the next two years.
5. **LinkedIn Jobs Report (2024)** – Highlights a 60% year-over-year increase in job postings requiring RPA skills.

TARGET AUDIENCE

The RPA Practitioner (RPAP) course is suited for individuals who already have a basic understanding of RPA and want to build their skills for handling more complex automation projects in a professional setting. It is ideal for:

- **RPA Developers and Engineers** – Enhance expertise in designing and implementing complex RPA workflows using industry-standard tools and techniques.
- **Business Process Analysts and Automation Consultants** – Learn to map business processes to RPA solutions and optimize them for better efficiency.
- **IT Professionals and System Integrators** – Gain skills to integrate RPA platforms with existing systems and infrastructure for seamless automation solutions.
- **RPA Project Managers** – Oversee RPA implementation and scaling automation projects within their organization.
- **Enterprise Architects** – Understand the technical aspects of RPA, its integration into broader IT strategies, and its role in digital transformation initiatives.
- **Operations Managers** – Apply RPA to optimize daily operations, improve turnaround times, and reduce costs.
- **Finance & Accounting Professionals** – Automate repetitive financial processes such as reconciliations, reporting, and compliance checks.
- **Consultants & Digital Transformation Specialists** – Add RPA expertise to their toolkit to deliver greater value to clients.
- **Career Changers** – Building advanced RPA expertise to enter a rapidly growing career field.

FREQUENTLY ASKED QUESTIONS

Q: What are the benefits of earning the RPAP certification?

A: The RPAP certification validates your expertise in designing and executing RPA strategies, positioning you as a leader in automation and process optimization.

Q: Do I need prior technical knowledge to take this course?

A: While the RPA Foundation (RPAFF) certification is recommended, it is not mandatory. A fundamental understanding of automation concepts and digital transformation is beneficial.

Q: How long is the certification valid?

A: The RPAP certification is valid for a lifetime, with no renewal requirements.

TARGET INDUSTRY

- 1. Banking & Financial Services** – Automating transaction processing, fraud detection, and regulatory compliance.
- 2. Healthcare & Insurance** – Enhancing claims processing, patient records management, and administrative workflows.
- 3. Retail & E-commerce** – Streamlining order processing, customer service automation, and supply chain optimization.
- 4. Manufacturing & Supply Chain** – Implementing RPA for procurement, inventory management, and logistics automation.
- 5. Government & Public Sector** – Optimizing administrative processes, citizen services, and compliance reporting.
- 6. Telecommunications** – Automating billing, customer onboarding, and network monitoring to improve efficiency and service delivery.
- 7. Energy & Utilities** – Streamlining meter data management, customer account servicing, and regulatory compliance reporting.
- 8. Media & Telecommunications** – Enhancing subscriber management, content operations, and ad placement workflows.

CONCLUSION

The RPA Practitioner (RPAP) course empowers professionals to lead automation initiatives, optimize workflows, and enhance service efficiency through advanced RPA techniques. Whether in IT, business operations, or customer service, this certification provides the expertise needed to excel in a rapidly evolving digital landscape.



CONTACT & MORE INFORMATION

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